

18-3-2020

Current information on handling the corona virus in the auction house Ulrich Felzmann GmbH&Co.KG

We are reacting to the generally ordered protective introductions of the NRW state government and would like to make our contribution to contain the spread of the corona virus in the best possible way. For this reason, we have temporarily suspended our regular opening terms to the public from 18.3.2020. We want to protect our customers and our employees and avoid an unnecessary risk of infection. We therefore ask you to refrain from spontaneous visits to our premises.

Individually agreed appointments are still possible in our business premises if hygiene standards are observed, as confirmed by the Düsseldorf Chamber of Commerce and Industry (IHK) by telephone (as at 18.3.2020). We therefore ask all customers to contact us by telephone for estimates and advice as well as for the pick up and delivery of auction lots.

You can reach us during our business hours Mo-Fr 9am -5pm under: **+49 211-550 440** or send an email to **info@felzmann.de**.

We would also like to point out that our business runs regularly. **We are still here for you and will be happy to answer your questions.** Our employees are not affected by health issues, process auction lots and accept stamps and coins for auctions.

You are also welcome to take advantage of our digital service offers from whatsapp consulting (stamps: +49 162-2652226 / coins: +49 173-6077373) and send us photos of stamps and coins for a first estimation with your smartphone. We also offer Skype video calls. For shipments of goods we send you parcel stamps free of charge, so that you do not have to pay any postage. Our next online auction will take place from 12 to 14 May 2020.

We ask for your understanding for the current situation.

Contact:

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40210 Düsseldorf

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email: info@felzmann.de